

EOPS Drop

Name: _____ CSID# _____

Phone: _____

Tried to contact: 1. _____ 2. _____ 3. _____

If you leave a message, ask student to call Sam in EOPS back at 619 388-7545.

Hello, this is _____, one of the counselors in the EOPS office at San Diego Miramar College. We noticed that you didn't participate in EOPS this semester when you were eligible for services. We were wondering if you would participate in a short survey. There is no right or wrong answers to questions and your responses will not affect any services you have received or may receive in the future. All answers are confidential and won't be looked at individually. Would you be willing to take a few minutes to answer 5 questions?

1. Why did you decide not to take part in EOPS services Spring 2011? (Do not read to students the bold comment below.)

NOTE TO COUNSELORS, ALLOW STUDENTS TO ANSWER QUESTION ON THEIR OWN. IF THEY ARE HAVING TROUBLE ANSWERING THE QUESTION, THEN PROMPT THEM WITH THE FOLLOWING SUGGESTIONS.

- a. Prompts: in case student having difficulty answering question
 - a. Change in services b. family responsibilities c. lack of time d. working
 - e. lack of transportation f. lack of interest g. project requirements
 - h. student teacher conferences i. no one in office spoke my native language.

Other _____

2. Budget cuts may continue next year. Will that effect your decision to reapply to EOPS?

Yes _____ No _____

3. I will first read you a list of 7 services. Please tell me what you consider to be the 4 and rank them.

- a. ___ Priority enrollment
- b. ___ Individual Counseling
- c. ___ Parking permits
- d. ___ Book voucher at bookstore
- e. ___ School supplies
- f. ___ General Support – i.e. workshops, letters of recommendation,
- g. ___ Access to free printing and computer use
- h. ___ Other (Specify) _____

4. What did you like best about EOPS services? _____

5. How would you improve EOPS services? _____

Thank you for your time.

Counselors, keep the sheets in binder with the bright pink paper.