



# SAN DIEGO MIRAMAR COLLEGE

*Frequently Asked Questions & More*

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# HOW TO NAVIGATE THIS GUIDE

**Each page includes links to videos and online resources.**

**Access them by clicking on the words that are underlined,**

## TIP/SHORTCUT

Don't want to look through the entire document to find your answer?  
Simply Press CTRL+F, then enter a keyword you are searching for.

# EXPLORE EDUCATIONAL PATHS

**Certificate of Performance & Certificate of Achievement  
([Catalog page 103](#))**

**Associate Degree ([Catalog page 90](#))**

**Transfer Programs ([Catalog page 107](#))**

**Personal, career, or academic enhancement through  
individual courses ([Catalog page 249](#))**

Check out our [2020-2021 Course Catalog](#) for more details  
Explore our [programs](#)

# COLLEGE TERMS TO KNOW

**College can feel a bit overwhelming, especially with all the terms you are expected to learn. If you feel a little lost, don't let that get you down!**

**[Click here to explore some helpful terms](#)**

# FAQ'S

Here are some frequently asked questions and links to navigate your first days on our campus!

## TIP + SHORTCUT

Don't want to look through the entire document to find your answer? Simply press CTRL+F, then enter a keyword that you're searching for.

# FAQ'S

## ***SDCCD PORTAL RELATED VIDEOS***

- **How to Create a mySDCCD Account**
- **How to Register for Classes**
- **How to Waitlist a Class**
- **How to Reset Password**
- **How to Drop a Class**
- **mySDCCD hub**
- **mySDCCD General Information**

# FAQ'S

## GENERAL/REMOTE-RELATED

1. **Are students allowed to be on campus?**
  - a. For the Fall 2020 Semester, students are not allowed on campus unless your Professor has given you a time & date to meet there for a specific lab or meeting.
2. **How do I find a professor's email on mySDCCD portal?**
  - a. Click the orange "More Info" tab on the right side of the screen, and select "faculty directory".



# FAQ'S

## GENERAL/REMOTE-RELATED

### 3. **Where can I buy my textbooks online?**

a. All SDCCD bookstores are closed, but you can purchase your textbooks from the Miramar Bookstore website [here](#) or other online websites

### 4. **How do I know what textbooks I need for my classes?**

a. The professor will provide the book details in the mySDCCD portal in the “more information” tab or in the class syllabus.

b. Please take note of the ISBN and the title of the textbook.

# FAQ'S

## GENERAL/REMOTE-RELATED

### 5. **How do I schedule an appointment with a counselor?**

- a. If you are a NEW student please click [here](#)
- b. If you are a current student (attended Miramar for more than 1 semester): please click [here](#)
- c. For general information email them at: [miracoun@sdccd.edu](mailto:miracoun@sdccd.edu)
  - i. Please include your Full Name, Student ID#, the reason for contact, and if needed, any/all unofficial transcripts from another college or high school you attended.

# FAQ'S

## GENERAL/REMOTE-RELATED

### 6. **How do I access tutoring services online?**

- a. You can access free virtual tutoring services from the ASC and the WELL center by clicking [here](#)
  - i. Access the Academic Success center (ASC) and Math Lab  
Canvas enrollment
  - ii. Access the Writing & English Language Lab (The Well)  
Canvas enrollment
  - iii. Additional information please email: [Miramarasc@sdccd.edu](mailto:Miramarasc@sdccd.edu)

# FAQ'S

## GENERAL/REMOTE-RELATED

### 7. **Is the library open for Fall 2020?**

a. Miramar College Library is currently closed due to COVID-19. Current Miramar College students, faculty, and staff still have access to the library's online research databases and ebook collections that are searchable through the OneSearch platform.

# FAQ'S

## CLASSES/REGISTRATION RELATED

**[What is Canvas \(course portal\)? Overview Tutorial- Click Here](#)**

**[How do I log in to Canvas?- Click Here](#)**

# FAQ'S

## CLASSES/REGISTRATION-RELATED

1. **Can I take online classes from City College or Mesa College?**
  - a. Yes. If you are a student within SDCCD, you are able to take online courses at City College or Mesa College with the same 10-digit CSID.
2. **Online Classes:**
  - a. Classes that are hybrid will be half online and half on campus. When you are in class search or viewing your online class schedule, under “days and times” you can see when and what day you will meet on campus.

# FAQ'S

## CLASSES/REGISTRATION-RELATED

### **3. What is the difference between online (set meeting times) and online (no set meeting times)?**

- i. Online (no set meeting time) – asynchronous, fully online. Professor will communicate online with students but not require a set weekly online meeting.
- ii. Online (set meeting time) – synchronous, fully online. Students are expected to meet during specific meeting days and times. Students will meet with the class and instructor via Zoom or another platform.

# FAQ'S

## CLASSES/REGISTRATION-RELATED

### 3. **Where do I find open classes?**

a. Visit the class schedule by clicking [here](#)

### 4. **How do I waitlist a class?**

a. Please watch this video by clicking [here](#)

### 5. **How do I crash a course?**

a. Attend the first class of the course you intend on crashing and ask the professor if he/she is willing to add you & they may be able to give you a permission number. Sign on to [myportal.sdccd.edu](http://myportal.sdccd.edu) to process the number and pay for the class.



# FAQ'S

## CLASSES/REGISTRATION-RELATED

**6. How do I add a class with a permission number?**

a. Please watch this video by clicking [here](#)

**7. How do I drop a class?**

a. Please watch this video by clicking [here](#)

# FAQ'S

## DEADLINE-RELATED

### 1. **Where can I find important class deadlines?**

- a. FALL 2020 • ACADEMIC CALENDAR AND KEY DATES:  
Click [Here](#)

### 2. **When is the last day to add a class?**

- a. For the primary 16 week schedule starting on 08/17/2020, the last day to add a class is **Friday, August 28th, 2020**

# FAQ'S

## DEADLINE-RELATED

### 3. When is the last day to drop a class? Is there a deadline to get a refund?

- a. Drop Deadline with no "W" recorded for 16 week classes starting on 08/17/2020 is **Friday, August 28th, 2020**
- b. The Withdrawal Deadline for the primary session is Friday, October 23rd. The deadline for a refund is **Friday, August 28th.**

# INSTAGRAM

Follow us on instagram to know up-to-date information!



**@miramaroutreach**



**@sdpromise\_miramar**

# CONTACT INFORMATION

## Outreach & School Relations Office



**EMAIL: [miraoutreach@sdccd.edu](mailto:miraoutreach@sdccd.edu)**

**Speak directly with a staff member via our **ONLINE CHAT:** [Click Here](#)**

**Stay Informed with the latest Outreach events & activities: Join our email list [Here](#)**